

## TERMS & CONDITIONS OF QUOTE / SALE

Effective 11/07/2016

### General

General Glass Supplies Pty Ltd t/a Mercury Glass Standard Terms and Conditions of Sale apply

Prices quoted exclude Goods & Services Tax (G.S.T.). GST will be added at 10%

Products or prices not specified on this price list shall be priced on application (POA)

Unless otherwise stated, quotations remain valid for a period of 30 days from date of quote

Quote number or quoted price must be stated on purchase order, otherwise standard rates apply and no credit request accepted

Mercury Glass cut and process products up to 3660mm x 2440mm, please take this into consideration if not providing sizes at time of quote request. Products over this size will be outsourced.

Prices quoted are based on glass type/s, quantities and sizes requested; any variation may require re quoting

If sizes and qualities are not provided at the time of quotation, Mercury Glass reserves the right to requote

All products will be supplied in accordance with AS/NZS4667:2000 - Quality requirements for cut-to-size and processed glass

Safety glass supplied by Mercury Glass is in accordance with the relevant manufacturing Australian Standards

It is the customer's responsibility to order product and glaze it to Australian Standards. Mercury Glass makes no comment on the suitability of products ordered

Mercury Glass does not accept any additional costs associated with the rectification of faulty goods. Liability is limited to resupply of the original order within the warranty period

Claims for replacement or credit for faulty goods must be made within 7 days of delivery date. Rejected glass to be made available for inspection if required by Mercury Glass

Claims for credit or replacement after customer's secondary processing will not be accepted

Claims for losses as may be caused by NiS inclusion are not accepted. NiS potential rupture of toughened glass is an accepted risk and not a glass fault

Mercury Glass takes no responsibility for any loss or damage that may arise from inability to supply the quoted product

Acceptance of order and supply of such is subject to availability and quality of raw materials

Leadtimes quoted are presumed as correct at time of quoting, however may be subject to change at time of order. Mercury Glass will not accept any costs as a result of late supply of orders

Unless requested otherwise no allowance has been made for heat-soak testing on toughened glass

Technical data, calculations, and other information provided by Mercury Glass is to the best of our knowledge correct, however Mercury Glass disclaims liability for any damage, loss or injury that may result from the use of such data

Mercury Glass recommends a thermal safety assessment for all solar performing glass

Unless otherwise stated the default placement for compliance stamp for toughened glass will be bottom left hand corner as viewed from outside

***Mercury Glass reserves the right to amend any of its Terms and Conditions at any time***

### Deliveries

To customer's factories within Brisbane, Sunshine Coast and Gold Coast metro areas are quoted / priced F.I.S., where the minimum invoice value is \$100.00 and delivery is by Side Loader. If a Crane Truck is requested then a delivery quotation will be provided.

To Site: Side Loader: \$72.10 charge for each separate delivery for up to 30 minutes on site. Each subsequent hour will be charged at \$150 per hour.

To Third Party Processors: To be treated as per a customer factory delivery. Once delivered and signed for no claim for faults will be accepted.

Damage or loss to Mercury Glass owned glass handling equipment (trolley's, stillages and frames, etc) as used in deliveries must be paid for by customer where such equipment was placed in the customer's care or control

Mercury Glass handling equipment must be returned or available for collection within a maximum of 7 days of original delivery – unless a prior agreement has been agreed in writing. In the instance where equipment is not returned or made available for return, Mercury Glass reserved the right to charge \$50.00 per item per day for each day after 7 days where the property is not available for use within our business.

#### **Minimum Invoice Values**

Annealed monolithic and laminates \$30.00

Toughened monolithic and toughened monolithic heat-soaked \$50.00

#### **Minimum Charging Area Per Panel**

Annealed monolithic, laminates and toughened 0.30 m2

#### **Modified Acrylic Painted Glass**

Modified Acrylic Painted Glass full cover (not recommended in backlit applications)

minimum charging size per panel 0.75m2

minimum invoice value \$100.00

Minimum charge per panel painted \$45.00

Paint mixing fee for each separate colour \$40.00

#### **Shapes**

Simple shapes have all straight edges, and at least one square corner.

Complex shapes include panels with any curved edge, glass with one or no square corners, and any panel requiring CNC polish processing

#### **Templates**

Templates must be of stable material – hardboard, metal etc. and must be made to actual size. Templates incorporating screws or tapes, drawn lines and additions are not acceptable. A handling charge of \$33.05 per individual template applies

#### **Leadtimes**

Unless otherwise agreed, Mercury Glass provide the following as a guide ETA's for orders received before 11.00 am -

Annealed monolithic and laminate Clean cut: 2 Working days

Toughened with Standard Aris: 3 Working days

Toughened with process work: 4 Working days

For orders received after 11.00am please add a day to the above or contact the office to discuss requirements.